

APPLICATION PRIVACY POLICY



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Introduction

The purpose of this Privacy Policy (**hereinafter: PP.**) is to comply with the main regulations related to the data management activities related to the application operated by DokiLab Limited Liability Company (address: 4400 Nyíregyháza, Kalevala sétány 51., tax number: 27063804-2-15, company registration number: 15-09-086670) (**hereinafter: DokiApp**) and the <https://rendelo.dokiapp.hu/> website containing all the functions of the application (**hereinafter: the application**) - in particular in accordance with, but not limited to, the GDPR and the Information Act.

The main goal of the PP. is also to provide the data subjects with concise, transparent, comprehensible, clear and comprehensible information regarding the processing of personal data in an easily accessible form in accordance with the applicable legal regulations.

This PP. applies only and exclusively to the data management activities related to the DokiApp application. The regulations for other data management activities of DokiApp are contained in the general Privacy Policy on the website <https://www.dokiapp.hu/>.

1. Interpretative provisions – What means what?

a.) Types of data managed by the Data Controller:

a / 1.) *personal data*: any information relating to the data subject.

a/2.) *special data*: all data belonging to special categories of personal data, ie. personal data referring to racial or ethnic origin, political opinion, religious or philosophical beliefs or trade union membership, as well as genetic data, biometric identifiers for the unique identification of natural persons data, health data and personal data relating to the sexual life or sexual orientation of natural persons.

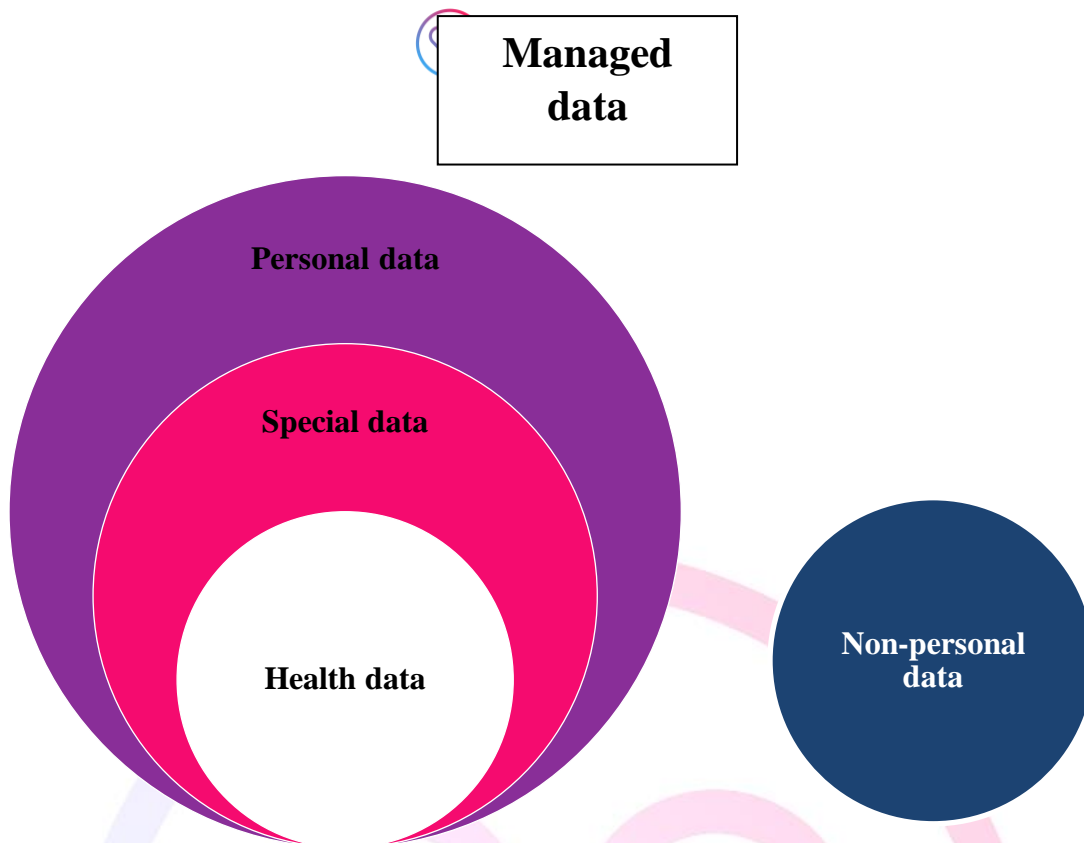
For the purposes of this PP., special data means - in particular, but not exclusively - the health data provided by the User to the Data Controller.

Explanation: In this case, special data is primarily your health data that you provide to DokiApp.

a/3.) *health data*: personal data concerning the physical or mental state of health of a natural person, including any data containing information on the state of health of a natural person.

Explanation: Data related to your health, well-being, habits, or treatments that is available to the Data Controller.

a/4.) *non-personal information*: any data that does not qualify as personal data.



b.) Persons involved in the data management of the Data Controller:

b/1.) Data Controller: a natural or legal person or an organization without legal personality who, alone or together with others, determines the purpose of the processing of data, makes and implements decisions on data processing (including the means used) or implements with the data processor.

Explanation: In connection with PP., The Data Controller is primarily DokiApp. In addition, a person who has an employment relationship with DokiApp or other legal relationship for work (e.g. assignment) (hereinafter together: Employee), including the Experts, may also be considered a Data Controller.

b/2.) User: a natural person, legal entity, or unincorporated organization that uses the Website or is interested in, requests, or makes an offer in connection with the DokiApp application service, excluding the Experts.

Explanation: If you use the application without qualifying as an Expert, then you are a User.

b/3.) Employee: a person with an employment relationship or other employment relationship with DokiApp (e.g. a contract of employment).

Explanation: If you work for or on behalf of DokiApp, you qualify as an Employee. You are also an Employee if you are an Expert.

b/4.) Expert: a natural person using the application who provides assistance in the application service provided to DokiApp Users - due to the contractual relationship with DokiApp - by providing advice. (Users do not qualify as Experts.)

Explanation: If you use the application to advise the User under a contract with DokiApp, you will be considered an Expert.

b/5.) Involved in connection with personal data: a natural person identified or identifiable on the basis of any information. During the interpretation of the PP., the natural person to whom the User or the Expert provides the Data Controller with personal data or special data through the application shall be considered affected in connection with Personal Data.

The following may be affected by the Personal Data: Users, Experts and other persons.

Explanation:

You are involved in connection with personal data if:

- You are a User / Expert and you provide DokiApp with information that can be linked to you through the application to identify you, including your health data;
- another User / Expert passes such data in the application to DokiApp.egy másik Felhasználó/ Szakértő ad át ilyen adatokat az applikációban a DokiApp-nak.

b/6.) Involved in connection with non-personal data: the natural person, legal entity or unincorporated entity to which the non-personal data relates or with whom it may be linked.

The following may be involved in connection with Non-personal data: Users, Experts and other persons.

Explanation:

You are involved in connection with non-personal data if:

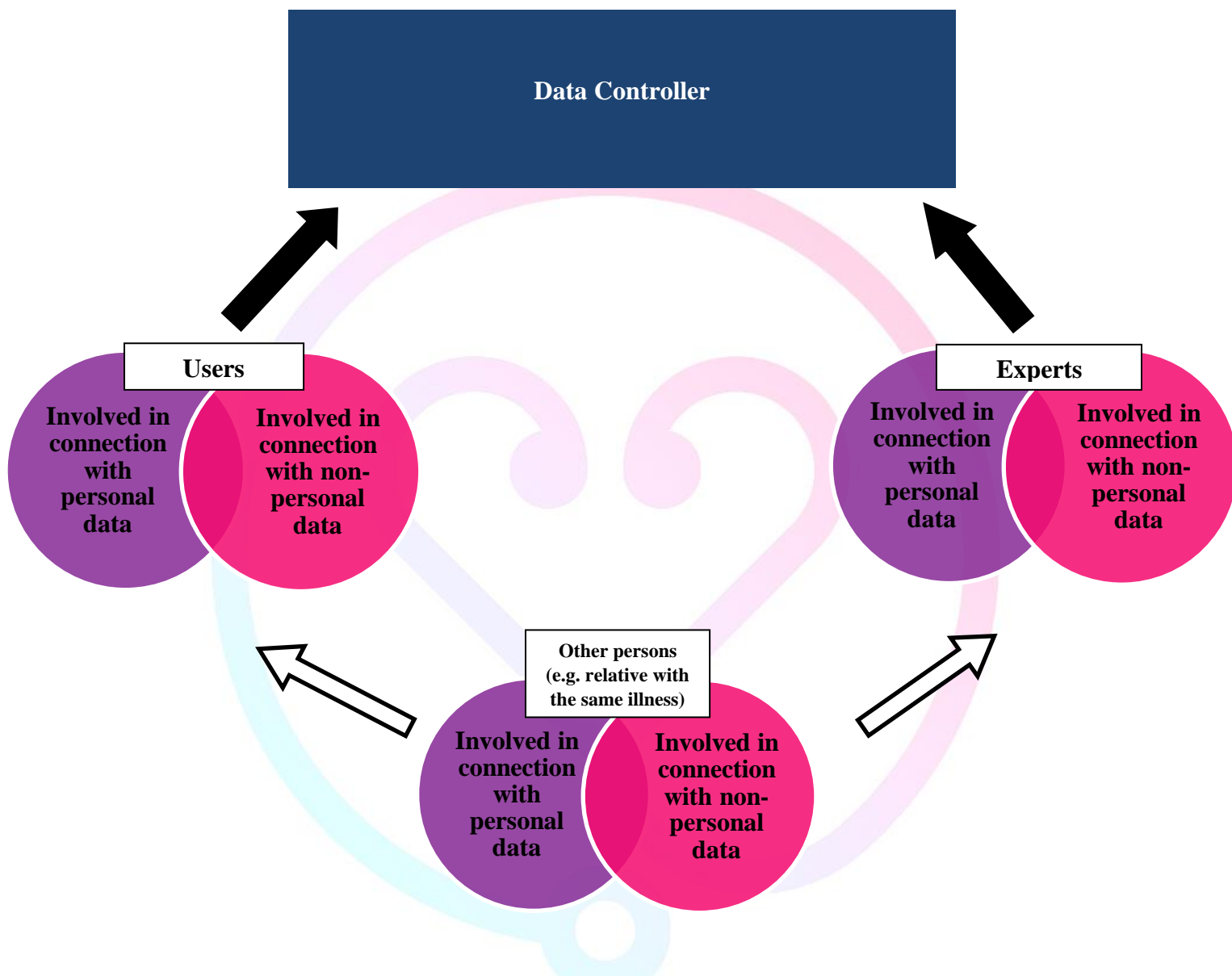
- You are a User / Expert and you provide DokiApp with information about you that does not identify you and does not constitute health data;
- Another User / Expert provides such data to DokiApp;

In addition to the above, a legal person or an organization without legal personality may be involved in connection with non-personal data if:

- You
- or another User / Expert;

pass data about it to DokiApp

Before you continue reading, see which group you belong to! It is important that you can be a member of more than one group at a time. The arrows indicate the movement of the data.



c.) Activities related to the data management of the Data Controller:

c/1.) data processing: the set of data processing operations carried out by a data processor acting on behalf of or at the direction of the controller.

Explanation: In practice, data processing is when DokiApp entrusts an external company, person, etc. by performing some kind of data management operation with the data it manages. Such can be e.g. systematization and grouping of data, transfer to a unified database, but the performance of accounting tasks based on the data can also be considered as such.

c/2.) data management: regardless of the procedure used, any operation or set of operations on the data, in particular the collection, recording, recording, systematisation, storage, modification, use, interrogation, transmission, disclosure, coordination or linking, blocking, erasure and destruction of the data, and prevent its further use, take photographs, sound or images, and record physical characteristics (e.g. fingerprints or palm prints, DNA samples, irises) that can be used to identify a person.

Explanation: In this case, all activities performed by the Data Controller with the data provided to them are considered data management.

c/3.) consent: a voluntary, clear and well-informed statement of the will of the data subject or of the non-person concerned, by means of a statement or other conduct unequivocally expressing their consent to the consent of the person concerned to the personal data or non-personal data treatment.

For the purposes of this PP., the statement of the User, the Expert or the Employee stating that they transfer the personal and non-personal data transferred to the Data Controller to the Data Controller in accordance with the applicable legal regulations and assures the Data Controller that you can legally handle the transferred data without any further action (even if they do not apply to the User, Expert or Employee who provided the data).

Explanation:

A statement constitutes consent:

- in which you consent to the management of your personal and non-personal data provided by you to the Data Controller;
- in which you declare that you have transferred personal and non-personal data provided by you to the Data Controller, but relating to others, lawfully or with your consent in connection with the Personal Data.

In this statement, you also guarantee to the Data Controller that this Data may be processed lawfully by the Data Controller in accordance with the purpose of the data processing or with the consent of the Data Subject, and that no further action is required.

c/4.) data destruction: complete physical destruction of the data carrier.

Explanation: Data destruction e.g. destruction of the flash drive or papers containing the data.

c/5.) data erasure: making data unrecognizable in such a way that it is no longer possible to recover it.

Explanation: Deleting data e.g. deleting data from the flash drive so that it can no longer be restored.

d.) Other concepts related to the data management of the Data Controller:

d/1.) User Agreement: A two-sided disclaimer between the User and DokiApp regarding application services.

Explanation: The agreement you enter into as a User with DokiApp regarding the use of the application.

d/2.) expert contract: the contract you enter into as an Expert with DokiApp for consulting activities in the course of contributing to the provision of application services.

Explanation: The agreement you enter into with DokiApp as an Expert to participate in DokiApp's application services and provide advice to Users through the application.

d/3.) application service: the service provided by DokiApp to Users through the application.

Explanation: The service that DokiApp provides to Users through the application.

d/4.) newsletter database: a closed data file operated by the Data Controller, containing primarily e-mail addresses, the purpose of which is the long-term storage and systematization of contacts belonging to the recipients and future recipients of newsletters about the Data Controller's services.

2. Data management legislation – Under what legislation does the Data Controller handle the data?

2.1. The Data Controller shall compile this PP., in particular, but not exclusively, in accordance with the legislation specified below:

- *Regulation 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data, and repealing Regulation (EC) No 95/46 (hereinafter: GDPR);*
- *The Basic Law of Hungary;*
- *Act V of 2013 on the Civil Code (hereinafter: the Civil Code);*
- *Act CXII of 2011 on the right to information self-determination and freedom of information. Act (hereinafter: Info Act);*
- *Act XLVIII of 2008 on the basic conditions and uniform restrictions of economic advertising activity. Act (hereinafter: Commercial Advertising Act)*
- *Act CVIII of 2001 on certain issues of electronic commerce services and information society services (hereinafter: Electronic Commerce Services Act);*
- *Act I of 2012 on the Labor Code (hereinafter: Labor Code.)*
- *Act CLIV of 1997 on health (hereinafter: Health Act)*

3. Purpose of data management – Why does the Data Controller manage data?

3.1. The purpose of data management for Users:

- Providing the information requested by the User;
- identification of the User - necessary for concluding a user contract and fulfilling the user contract;
- Defining the application services to be provided to the User;
- collecting, processing and using the data, information and documents required for the contractual performance of the DokiApp in the context of the contractual performance;
- documentation of contractual performance;
- record the information required for invoicing;
- minimizing the amount of data to be re-entered by the User in order to enter into and fulfill additional future user contracts;
- Preparation of statistical reports and development of DokiApp's marketing activities through the evaluation of related data;
- facilitating the conclusion of new user contracts by sending newsletters;
- Fulfillment of legal obligations concerning the data controller.

3.2. The purpose of data management for Experts:

- Providing the information requested by the Expert;
- identification of the Expert, which is necessary for the conclusion of the expert contract and the performance of the expert contract;
- identification of consulting activities;
- collecting, processing and using the data, information and documents required for the contractual performance of the DokiApp in the context of the contractual performance;
- documentation of contractual performance;
- record the information required for invoicing;
- minimizing the amount of data to be provided repeatedly by the Expert in order to conclude and fulfill further future expert contracts;
- Preparation of statistical reports and development of DokiApp's marketing activities through the evaluation of related data;
- Facilitate the conclusion of new expert contracts by sending newsletters;
- Fulfillment of legal obligations concerning the data controller.

4. Scope of managed data – What data does the Data Controller handle?

4.1. For Users:

4.1.1. Data absolutely necessary to use the application service: In order for the User to use the application services of DokiApp, they must provide data to DokiApp. The data can be

entered via registration or by logging in with a facebook account or a google account.

4.1.1.1. Registration: During registration, the User must provide the following information:

- Name;
- E-mail address;
- Password;
- Statements required to use the application;
- Billing address;
- Bank account details.

4.1.1.2. Logging in with a facebook or google account: By logging in with a facebook or google account, the User consents to the data provided on the facebook or in google required to identify the User and use the application in accordance with the purpose specified in Section 3.1 of the Privacy Policy.

4.1.2. Data provided during the use of the application: When using the application, the User may enter the following data (optional):

- Profile picture;
- Health problem;
- Complaint;
- User selected photo.

4.1.3. Voice recording: If the User also uses an oral counseling service during the use of the application, then DokiApp will record and keep a voice recording of the conversation.

4.1.4. Newsletter: Users can subscribe to the DokiApp newsletter list through the application. In doing so, you must provide the following information:

- name;
- e-mail address.

4.2. For Experts:

4.2.1. Data required to use the application: In order to be able to participate in DokiApp's application service activities through Expert Advice, they must provide data to DokiApp in the application. The data is entered through registration. During registration, the Expert must provide the following information:

- Title;
- Name;
- Qualification (doctor / psychologist);
- E-mail address;
- Telephone number;
- Password;
- Statements required to use the application;
- Billing address.
- Copy of general medical degree;
- Certificate of completion of a professional examination, if any;

- a copy of the vocational training certificate;
- a copy of a document containing a certificate of medical work of at least 3 years;
- registration number;
- a copy of an identity card;
- company data if you want to carry out the expert activity in the form of a business.

4.2.2. Data provided when using the application: When using the application, Expert can enter a profile picture (optional).

4.2.3. Voice recording: If an Expert provides an oral counseling service to the User during the use of the application, then DokiApp will make and keep a voice recording of the conversation.

4.2.4. Newsletter: Experts can subscribe to the DokiApp newsletter list through the application. In doing so, they must provide the following information:

- name;
- e-mail address.

5. Legal basis for data management – On what legal basis does the Data Controller manage data?

5.1. For personal data:

The data management authority of the Data Controller is based on the consent of the Data Controller involved in connection with the Personal Data. You can withdraw your consent at any time with regard to the data subject.

The legal basis for the processing of certain personal data is also that the processing is necessary for the performance of a contract in which one of the parties is involved in the Personal Data or for taking steps at their request prior to the conclusion of the contract.

In addition to the above, the processing of certain personal data (e.g. data required for bookkeeping) is also required by law.

Explanation:

The Data Controller may process personal data concerning you because:

- You, as a data subject, have consented to this. You can withdraw your consent at any time;
- this information is needed to take the steps you have requested to enter into a contract between you;
- this information is required for the performance of a contract between you;
- for the Data Controller, data management is prescribed / permitted by law.

5.2. In the case of non-personal data: The data management is based on the statement of the User or the Expert that the transferred data can be legally processed by the Data Controller.

Explanation: The Data Controller may process non-personal data because you, as a User or an Expert, have declared that you can handle them lawfully, ie they do not fall, for example: trade secrets, protected knowledge, etc. category.

6. The process of data management – How and for how long does the Data Manager handle the data?

6.1. Management of the data provided by the User:

6.1.1. Data absolutely necessary for using the application service: This data can be provided by the User to the Data Controller through the application.

The data provided in this way - after their transfer to the Data Controller - will be recorded in the Data Controller's closed system protected by an IT algorithm, to which only the persons specified in point 8.1 have access rights.

If the legal basis of the data management is only the User's consent or that they are necessary for the fulfillment of the user contract, then the Data Controller manages these data until the purpose of the data management is fulfilled, and the need for processing is documented every 3 years. The data prepared in this way is kept by the Data Controller for 10 years.

If the Data Controller manages the data on the basis of a legal requirement (e.g. accounting obligation), then it shall record and manage them for the period specified in the law.

Explanation: In order to use the DokiApp application, you must enter the above information. The Data Controller stores such data in secure IT systems so that only those authorized to access it. The data is managed by the Data Controller until the purpose of the data management is achieved. The need for storage is reviewed by the Data Controller every 3 years
However, if the processing of your data is also required by law, the Data Controller will handle it for as long as required by law.

6.1.2. Data provided during the use of the application: This data can be provided by the User to the Data Controller through the application.

After their transfer to the Data Controller, the data entered in this way will be recorded in the Data Controller's closed system protected by an IT algorithm, to which only the persons specified in point 8.1 have access rights.

If the legal basis of the data management is only the User's consent or that they are necessary for the fulfillment of the user contract, then the Data Controller manages these data until the purpose of the data management is fulfilled, and the need for processing is documented every 3 years. The data prepared in this way is kept by the Data Controller for 10 years.

If the Data Controller manages the data on the basis of a legal requirement (e.g. accounting obligation), then it shall record and manage them for the period specified in the law.

Explanation: You can enter the above information when using the application. The Data Controller stores such data in secure IT systems so that only those authorized to access it. The data is managed by the Data Controller until the purpose of the data management is achieved. The need for storage is reviewed by the Data Controller every 3 years.
However, if the processing of your data is also required by law, the Data Controller will handle it for as long as required by law.

The voice recordings are recorded in the closed, IT algorithm-protected system of the Data Manager, to which only the persons specified in point 8.1 have access rights.

If the legal basis of the data management is only the consent of the User and the Expert, or that the voice recording is necessary for the fulfillment of the user contract, then the Data Controller manages the voice recording until the purpose of data management is fulfilled. The data prepared in this way is kept by the Data Controller for 10 years.

If the Data Recorder manages the voice recording on the basis of a legal regulation, then it shall be registered and managed for the period specified in the law.

Explanation: If you also use an oral counseling service while using the application, then the conversation will be recorded. The Data Controller stores the voice recording in secure IT systems so that only authorized persons can access it. The voice recording is managed by the Data Controller until the purpose of the data management is achieved. The need for storage is reviewed by the Data Controller every 3 years. However, if the processing of your data is also required by law, the Data Controller will handle the audio recording for as long as required by law.

6.1.4. Newsletter: You can subscribe to the DokiApp newsletter list while using the application. The data of the newsletter database can be found in 6.1.1. They are stored in a separate, closed IT system, as defined in point. The Data Controller expressly undertakes not to disclose or disclose the data file in the newsletter database to unauthorized third parties. The data related to the User recorded in the newsletter database will be deleted from the Data Controller's newsletter database as soon as possible after the User's individual unsubscription.

Explanation: You can subscribe to DokiApp newsletters while using the application. The data entered here is stored by the Data Controller in an IT-protected system and is not disclosed to others. If you no longer wish to receive newsletters from the Data Controller, you may unsubscribe at any time. In this case, the Data Controller will delete your data as soon as possible.

6.2. Management of the data provided by the Expert:

6.2.1. Data absolutely necessary for using the application service: This data can be provided by the Expert to the Data Controller through the application.

After their transfer to the Data Controller, the data entered in this way will be recorded in the Data Controller's closed system protected by an IT algorithm, to which only the persons specified in point 8.1 have access rights.

If the legal basis of the data processing is solely with the consent of the Expert or that they are necessary for the performance of the expert contract, then the Data Controller shall process these data until the purpose of the data processing is fulfilled and the need for processing shall be documented every 3 years. The data prepared in this way is kept by the Data Controller for 10 years.

If the Data Controller manages the data on the basis of a legal requirement (e.g. accounting obligation), then it shall record and manage them for the period specified in the law.

Explanation: In order to use the DokiApp application, you must enter the above information. The Data Controller stores such data in secure IT systems so that only those authorized to access it. The data is managed by the Data Controller until the purpose of the data management is achieved. The need for storage is reviewed by the Data Controller every 3 years.

However, if the processing of your data is also required by law, the Data Controller will handle it for as long as required by law.

6.2.2. Data provided during the use of the application: This data can be provided by an Expert to the Data Controller through the application.

After the transfer of the data provided in this way to the Data Controller, the Data Controller will be recorded in a closed system protected by an IT algorithm, to which only the persons specified in point 8.1 have access rights.

The Data Controller manages this data until the purpose of the data management is fulfilled, and the need for the treatment is reviewed in a documented manner no later than every 3 years. The data prepared in this way is kept by the Data Controller for 10 years.

Explanation: You can specify your profile picture when using the application. The Data Controller stores the profile picture in secure IT systems so that only those authorized to access it. The profile picture is managed by the Data Controller until the purpose of data management is achieved. The need for storage is reviewed by the Data Controller every 3 years.

6.2.3. Voice recording: If the Expert provides verbal advice to the User during the use of the application, then the conversation will be automatically recorded and stored.

The voice recordings are recorded in the closed, IT algorithm-protected system of the Data Manager, to which only the persons specified in point 8.1 have access rights.

If the legal basis of the data management is only the consent of the Expert and the User, or that the voice recording is necessary for the performance of an expert contract, the Data Controller shall manage the voice recording until the purpose of data management is fulfilled and review the need for treatment. The data prepared in this way is kept by the Data Controller for 10 years.

If the Data Recorder manages the recording on the basis of a legal regulation, then it shall be registered and managed for the period specified in the law.

Explanation If you provide a verbal counseling service to the User while using the application, then the conversation will be recorded. The Data Controller stores the voice recording in secure IT systems so that only authorized persons can access it. The voice recording is managed by the Data Controller until the purpose of the data management is achieved. The need for storage is reviewed by the Data Controller every 3 years. However, if the processing of your data is also required by law, the Data Controller will handle the audio recording for as long as required by law.

6.2.4. Newsletter: You can subscribe to the DokiApp newsletter list while using the application. The data of the newsletter database can be found in 6.2.1. They are stored in a separate, closed IT system, as defined in point. The Data Controller expressly undertakes not to disclose or disclose the data file in the newsletter database to unauthorized third parties. The data related to the Expert recorded in the newsletter database will be deleted from the Data Controller's newsletter database as soon as possible after the Expert's individual unsubscription.

Explanation: You can subscribe to DokiApp newsletters while using the application. The data entered here is stored by the Data Controller in an IT-protected system and is not disclosed to others. If you no longer wish to receive newsletters from the Data Controller, you may unsubscribe at any time. In this case, the Data Controller will delete your data as soon as possible.

7. Data security - How does the Data Controller protect the managed data?

7.1. The data controller shall store the data specified in point 4 (**hereinafter: managed data**) in a closed, IT algorithm-protected system and manage it with data protection-secure, IT algorithm-protected, closed software.

The controller undertakes to take all necessary and reasonable steps to prevent the processed data from being tampered with, altered, transmitted, disclosed, deleted or destroyed, both during network communication and in the storage and retention of data, and protects it from accidental destruction and damage, as well as from becoming inaccessible due to changes in the technology used.

Explanation: The data controller stores their electronic data in a system protected by an IT code and uses only software that is also protected by such a code. The data controller protects the data from unauthorized access, alteration, inaccessibility or destruction.

8. The scope of data controllers and data processors – Who handles the data passed to DokiApp?

8.1. Data Controller: Only DokiApp and other persons with an employment relationship with DokiApp (**hereinafter together: Data Controller**) are entitled to process and manage the data specified in point 4 and to get acquainted with the stored data, provided that the User's data An expert is also eligible as a data controller. The Data Controller handles the data for a specific purpose, it does not use the data for purposes other than those specified in point 3.

Explanation: Data provided to DokiApp may only be handled by DokiApp managers and employees. In addition, Users' data may be managed by Experts. In the course of data management, they can only act in accordance with the purpose of data management.

8.2. Data Processor: DokiApp employs Data Processors to fulfill certain legal and contractual obligations.

8.2.1. In order to fulfill the accounting obligation specified by law, the data controller shall employ the following accountant (hereinafter: **Accountant**):

name: Adó-Taktika Kft.

representative: a person authorized to represent on the basis of the data in the register of companies

address: 4400 Nyíregyháza, Epreskert utca 2/4., Hungary

The data controller shall provide the Accountant only with the data necessary for the fulfillment of the accounting obligation. The accountant shall keep the data thus transmitted for the period specified in the relevant legislation.

8.2.2. The data controller stores some of the data under its management in the storage space provided by the following server hosting providers (hereinafter: Server hosting provider):

name: Amazon Web Services Inc.

representative: a person authorized to represent on the basis of the data in the register of companies

address: 1200 12th Avenue South Suite 1200 Seattle, WA 98144, United States

name: Firebase - Google LLC

representative: a person authorized to represent on the basis of the data in the register of companies

address: 1600 Amphitheatre Parkway, Mountain View, California 94043, United States

name: Twilio - Twilio Inc.

representative: a person authorized to represent on the basis of the data in the register of companies

address: 375 Beale Street, Suite 300, San Francisco, CA 94105, United States

name: Google Cloud - Google LLC

representative: a person authorized to represent on the basis of the data in the register of companies



address: 1600 Amphitheatre Parkway, Mountain View, California 94043, United States

name: Render - Render Services Inc.

representative: a person authorized to represent on the basis of the data in the register of companies

address: 3611 S Iron St, Chicago, IL 60609-1322 United States

In connection with the data transferred to the data controller, the Server hosting service providers only ensure the storage of the data, they do not perform any other data management operations.

Server hosting providers provide the storage space required to store the data for the time required to fulfill the contract concluded with the Data Controller.

Explanation: DokiApp uses the above Accountant to perform accounting tasks. In order for the Accountant to be able to perform their duties in accordance with the law, they must receive the necessary data, which will be provided to them by the Data Controller. Such data shall be retained by the Accountant for as long as required by law.

For DokiApp, the above Server hosting providers provide the hosting space. Server hosting providers cannot see the data stored on the server and cannot perform any other data management operations with it. The data will remain in the storage space as long as required by the contract between the Server hosting providers and DokiApp. Please note that the server hosting service is located in a non-EEA country!

8.2.3. The data controller stores and manages each data transferred to them via the following tools:

Information provided when subscribing to the newsletter:

- name: MailChimp
representative: a person authorized to represent on the basis of the data in the register of companies
address: address given in the register of companies
- name: SendGrid
representative: a person authorized to represent on the basis of the data in the register of companies
address: address given in the register of companies
- name: ActiveCampaign
representative: a person authorized to represent on the basis of the data in the register of companies
address: address given in the register of companies

Explanation: The data manager uses the above tools to store and manage some data. The owners and operators of the devices perform only such activities as are necessary for the Data Controller to be able to store and manage the data by the device. They will continue this activity for as long as is necessary for the performance of the contract concluded with the Data Controller. Please note that the data processing operations performed by the devices take place in a non-EEA country!

8.2.3. The data controller provides the online credit card payment option through the following online credit card payment service providers (hereinafter: **payment service provider**):

name: OTP Mobil Kft. (SimplePay)

representative: a person authorized to represent on the basis of the data in the register of companies

address: 1093 Budapest, Közraktár u. 30-32.

The user acknowledges that in case of credit card payment, the following personal data will be transferred to OTP Mobil Kft. (1093 Budapest, Közraktár u. 30-32.) As a data processor. The scope of the transmitted data is as follows:

- Name written on the user's bank card;
- User's credit card number;
- Expiration date of the user's bank card;
- CVV code of the user's bank card.

The nature and purpose of the data processing activity performed by the data processor of OTP Mobil Kft. Can be viewed in the SimplePay Data Management Information, at the following link: <http://simplepay.hu/vasarlo-aff>

name: BIG FISH Payment Services Kft. (Payment Gateway)

representative: a person authorized to represent on the basis of the data in the register of companies

address: 1066 Budapest, Nyugati tér 1-2.

The nature and purpose of the data processing activity performed by the data processor of BIG FISH Payment Services Kft. Can be viewed in the Payment Gateway Data Management Information, at the following link: <https://www.paymentgateway.hu/adatvedelem/>

Explanation: The data controller provides the online credit card payment option through the above online credit card payment service providers. The owners and operators of the payment service providers perform only such activities that are necessary for the online bank card payment to be used for the use of the application service provided by the Data Controller. This activity shall be continued by the payment service providers for as long as is necessary for the performance of the contract concluded with the Data Controller. Please note that data processing operations performed by service providers take place in a non-EEA country!

9. Rights of Those Affected by Personal Data and Those Affected by Non-Personal Data – What rights do you have in relation to the data management of the Data Controller and the Data Processor?

9.1. The Right of Access: The above persons / organizations may at any time request that the Data Controller provide them with data relating to them and information related to their handling. They may also request access to, extracts from, or copies of, the health documentation relating to them.

Explanation: You can request information at any time about what data the Data Manager manages. You can also request information about the source of the data, the purpose, legal basis, duration of the data processing, the name and address of the data processor and the activities related to the data processing. You can also ask the Data Controller to allow you to view, extract or make a copy of the medical documentation concerning you.

9.2. Right to rectification: The above persons / organizations may at any time request that the data controller correct or supplement their data.

Explanation: If data about you is incorrect or incomplete, you can ask the Data Controller to correct or complete it.

9.3. Right of Restriction, Deletion and Destruction: The above persons / entities may at any time request a restriction on the processing of their data or the deletion or destruction of such data (excluding data subject to mandatory data processing).

Explanation: You may at any time request a restriction on the processing of your data or the deletion or destruction of your data.

9.4. The Data Controller is obliged to comply with the above requests as soon as possible after the submission of the request, but no later than within 25 days from the receipt of the request, or to inform the above persons / organizations about the fact and reasons for rejection..

Explanation: You will receive a response to your request no later than 25 days after your arrival. If the Data Controller rejects the request, it shall state the reasons and inform you of the legal remedies available to you.

9.5. A Személyes adat kapcsán érintettek a fenti jogaik megsértése esetén a következőkhöz fordulhatnak:

- National Authority for Data Protection and Freedom of Information (1125 Budapest, Szilágyi Erzsébet fasor 22/c);
- The court with jurisdiction over the place of residence / stay.

Explanation: If your rights are violated in connection with your personal data, you can contact these bodies.

9.6. Those involved in connection with Non-Personal Data and the Data Controller shall settle any legal disputes arising between them in connection with data processing primarily by agreement. If this does not lead to a result, the person concerned by the Non-Personal Data may go to court in accordance with the general rules set out in the Code of Civil Procedure.

Explanation: If your rights are violated in connection with non-personal data that may be linked to you, you may take legal action or take legal action.

10. Data Protection Officer

10.1. The Data Controller shall appoint the following person as Data Protection Officer:

name: Tibor Somogyi

address: 4400 Nyíregyháza, Kalevala sétány 51.

e-mail: stibor@dokiapp.hu

Explanation: You may contact the above Privacy Officer with privacy issues or questions.

11. Vegyes és záró rendelkezések

11.1. The Data Controller is entitled to unilaterally amend the PP. with prior notice to the Users and the Experts. In the event of a substantial amendment to the PP., the Data Controller must obtain the consent to the lawfulness of the data processing - if necessary - again. The PP. is published by the Data Controller through the application.

Explanation: You can view the PP. on the website at any time.

The Data Controller may also amend the PP. independently. In order to prevent the new rules from covering you without your knowledge, the Data Controller will inform you in advance of the change and, if necessary, will ask for your consent to the data processing again.

11.2. The User, the Expert or the Employee may not provide the Data Controller with data that violates the rights or legitimate interests of third parties and / or the Data Controller.

Explanation: You may only transfer data to the Data Controller that does not infringe their rights or the rights of others.

11.3. If the User or the Expert has unauthorizedly provided the data of a third party, the Data Controller is entitled to consider the legal declaration of the User or the Expert null and void, to register, subscribe to the newsletter or to delete the provided data.

11.4. This PP. consists of 20 numbered pages and has been adopted by DokiApp as a fundamental document of its data management.